



# Success and Retention 2009/10 through 2013/14

## Human Services Department (HMSV)

### Annual Retention and Success

	<b>Enrollments</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Success Rate Goal</b>	<b>Success Rate Diff</b>	<b>Retention Count</b>	<b>Retention Rate</b>	<b>Retention Rate Goal</b>	<b>Retention Rate Diff</b>
2009/2010	499	430	<b>86%</b>	70%	<b>16%</b>	442	<b>89%</b>	84%	<b>5%</b>
2010/2011	460	362	<b>79%</b>	70%	<b>9%</b>	405	<b>88%</b>	84%	<b>4%</b>
2011/2012	414	310	<b>75%</b>	70%	<b>5%</b>	345	<b>83%</b>	84%	<b>-1%</b>
2012/2013	372	312	<b>84%</b>	70%	<b>14%</b>	332	<b>89%</b>	84%	<b>5%</b>
2013/2014	471	391	<b>83%</b>	70%	<b>13%</b>	413	<b>88%</b>	84%	<b>4%</b>

### Retention and Success by Term

	<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
Fall 2009	222	186	<b>84%</b>	193	<b>87%</b>
Fall 2010	220	158	<b>72%</b>	177	<b>80%</b>
Fall 2011	202	136	<b>67%</b>	156	<b>77%</b>
Fall 2012	196	168	<b>86%</b>	183	<b>93%</b>
Fall 2013	222	174	<b>78%</b>	188	<b>85%</b>
Spring 2010	277	244	<b>88%</b>	249	<b>90%</b>
Spring 2011	240	204	<b>85%</b>	228	<b>95%</b>
Spring 2012	212	174	<b>82%</b>	189	<b>89%</b>
Spring 2013	176	144	<b>82%</b>	149	<b>85%</b>
Spring 2014	249	217	<b>87%</b>	225	<b>90%</b>
<b>Total</b>	<b>2,216</b>	<b>1,805</b>	<b>81%</b>	<b>1,937</b>	<b>87%</b>

## Retention and Success by Ethnicity

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	African Am.	78	66	85%	69	88%
	Asian	22	13	59%	16	73%
	Filipino	3				
	Hispanic	282	255	90%	259	92%
	Native Am.	2	1	50%	1	50%
	Unknown	53	48	91%	49	92%
	White	59	47	80%	48	81%
	<b>Totals &amp; Averages</b>	499	430	86%	442	89%
2010/2011	African Am.	55	32	58%	41	75%
	Asian	20	10	50%	13	65%
	Filipino	10	8	80%	9	90%
	Hispanic	277	229	83%	251	91%
	Native Am.	2	2	100%	2	100%
	Unknown	41	36	88%	40	98%
	White	55	45	82%	49	89%
	<b>Totals &amp; Averages</b>	460	362	79%	405	88%
2011/2012	African Am.	86	50	58%	64	74%
	Asian	22	10	45%	15	68%
	Filipino	2	2	100%	2	100%
	Hispanic	207	177	86%	184	89%
	Native Am.	1			1	100%
	Unknown	30	25	83%	28	93%
	White	66	46	70%	51	77%
	<b>Totals &amp; Averages</b>	414	310	75%	345	83%
2012/2013	African Am.	58	33	57%	37	64%
	Asian	24	18	75%	22	92%
	Filipino	3	3	100%	3	100%
	Hispanic	206	195	95%	199	97%
	Unknown	55	45	82%	51	93%
	White	26	18	69%	20	77%
	<b>Totals &amp; Averages</b>	372	312	84%	332	89%
2013/2014	African Am.	43	28	65%	33	77%

	Headcount	Success Count	Success Rate	Retention Count	Retention Rate
Asian	18	12	67%	13	72%
Filipino	1				
Hispanic	287	258	90%	266	93%
Native Am.	9	6	67%	7	78%
Unknown	54	33	61%	40	74%
White	59	54	92%	54	92%
<b>Totals &amp; Averages</b>	471	391	83%	413	88%

### Retention and Success by Gender

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Female	438	379	87%	389	89%
	Male	54	46	85%	48	89%
	Unreported	2				
	<b>Totals &amp; Averages</b>	494	425	86%	437	88%
2010/2011	Female	371	293	79%	327	88%
	Male	70	51	73%	59	84%
	Unreported	2	1	50%	2	100%
	<b>Totals &amp; Averages</b>	443	345	78%	388	88%
2011/2012	Female	359	267	74%	298	83%
	Male	48	36	75%	40	83%
	Unreported	1	1	100%	1	100%
	<b>Totals &amp; Averages</b>	408	304	75%	339	83%
2012/2013	Female	301	247	82%	265	88%
	Male	59	56	95%	58	98%
	Unreported	6	3	50%	3	50%
	<b>Totals &amp; Averages</b>	366	306	84%	326	89%
2013/2014	Female	374	318	85%	335	90%
	Male	87	71	82%	75	86%
	Unreported	8	2	25%	3	38%
	<b>Totals &amp; Averages</b>	469	391	83%	413	88%

## **Retention and Success by Age**

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	Under 18	5	5	<b>100%</b>	5	<b>100%</b>
	Age 18-22	32	27	<b>84%</b>	27	<b>84%</b>
	Age 23-28	102	72	<b>71%</b>	79	<b>77%</b>
	Age 29-39	110	95	<b>86%</b>	99	<b>90%</b>
	Age 40-49	138	125	<b>91%</b>	126	<b>91%</b>
	Age 50-59	89	84	<b>94%</b>	84	<b>94%</b>
	Age 60+	23	22	<b>96%</b>	22	<b>96%</b>
	<b>Totals &amp; Averages</b>	499	430	<b>86%</b>	442	<b>89%</b>
2010/2011	Under 18	17	17	<b>100%</b>	17	<b>100%</b>
	Age 18-22	38	26	<b>68%</b>	34	<b>89%</b>
	Age 23-28	81	60	<b>74%</b>	67	<b>83%</b>
	Age 29-39	133	98	<b>74%</b>	115	<b>86%</b>
	Age 40-49	107	86	<b>80%</b>	94	<b>88%</b>
	Age 50-59	66	60	<b>91%</b>	61	<b>92%</b>
	Age 60+	18	15	<b>83%</b>	17	<b>94%</b>
	<b>Totals &amp; Averages</b>	460	362	<b>79%</b>	405	<b>88%</b>
2011/2012	Under 18	6	6	<b>100%</b>	6	<b>100%</b>
	Age 18-22	41	25	<b>61%</b>	28	<b>68%</b>
	Age 23-28	69	48	<b>70%</b>	56	<b>81%</b>
	Age 29-39	104	82	<b>79%</b>	89	<b>86%</b>
	Age 40-49	97	74	<b>76%</b>	80	<b>82%</b>
	Age 50-59	77	57	<b>74%</b>	66	<b>86%</b>
	Age 60+	20	18	<b>90%</b>	20	<b>100%</b>
	<b>Totals &amp; Averages</b>	414	310	<b>75%</b>	345	<b>83%</b>
2012/2013	Under 18	6	6	<b>100%</b>	6	<b>100%</b>
	Age 18-22	34	27	<b>79%</b>	28	<b>82%</b>
	Age 23-28	58	43	<b>74%</b>	50	<b>86%</b>
	Age 29-39	87	76	<b>87%</b>	80	<b>92%</b>
	Age 40-49	93	83	<b>89%</b>	87	<b>94%</b>
	Age 50-59	66	53	<b>80%</b>	57	<b>86%</b>
	Age 60+	28	24	<b>86%</b>	24	<b>86%</b>

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
	<b>Totals &amp; Averages</b>	372	312	<b>84%</b>	332	<b>89%</b>
2013/2014	Under 18	2				
	Age 18-22	36	29	<b>81%</b>	30	<b>83%</b>
	Age 23-28	65	52	<b>80%</b>	58	<b>89%</b>
	Age 29-39	106	89	<b>84%</b>	95	<b>90%</b>
	Age 40-49	152	128	<b>84%</b>	132	<b>87%</b>
	Age 50-59	71	60	<b>85%</b>	63	<b>89%</b>
	Age 60+	39	33	<b>85%</b>	35	<b>90%</b>
	<b>Totals &amp; Averages</b>	471	391	<b>83%</b>	413	<b>88%</b>

### Retention and Success by Enrollment Status

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	Continuing Student	414	367	<b>89%</b>	377	<b>91%</b>
	First-Time Student	25	20	<b>80%</b>	20	<b>80%</b>
	First-Time Transfer Student	16	9	<b>56%</b>	9	<b>56%</b>
	Returning Student	24	16	<b>67%</b>	18	<b>75%</b>
	Returning Transfer Student	20	18	<b>90%</b>	18	<b>90%</b>
2010/2011	Continuing Student	375	303	<b>81%</b>	332	<b>89%</b>
	First-Time Student	16	9	<b>56%</b>	13	<b>81%</b>
	First-Time Transfer Student	23	11	<b>48%</b>	16	<b>70%</b>
	Returning Student	31	26	<b>84%</b>	29	<b>94%</b>
	Returning Transfer Student	15	13	<b>87%</b>	15	<b>100%</b>
2011/2012	Continuing Student	345	264	<b>77%</b>	290	<b>84%</b>
	First-Time Student	8	6	<b>75%</b>	7	<b>88%</b>
	First-Time Transfer Student	12	9	<b>75%</b>	9	<b>75%</b>
	Returning Student	30	17	<b>57%</b>	24	<b>80%</b>
	Returning Transfer Student	19	14	<b>74%</b>	15	<b>79%</b>
2012/2013	Continuing Student	308	261	<b>85%</b>	275	<b>89%</b>
	First-Time Student	11	8	<b>73%</b>	11	<b>100%</b>
	First-Time Transfer Student	2			1	<b>50%</b>
	Returning Student	28	22	<b>79%</b>	24	<b>86%</b>

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
	Returning Transfer Student	23	21	<b>91%</b>	21	<b>91%</b>
2013/2014	Continuing Student	363	309	<b>85%</b>	318	<b>88%</b>
	First-Time Student	17	10	<b>59%</b>	13	<b>76%</b>
	First-Time Transfer Student	8	4	<b>50%</b>	6	<b>75%</b>
	Returning Student	39	35	<b>90%</b>	37	<b>95%</b>
	Returning Transfer Student	44	33	<b>75%</b>	39	<b>89%</b>

### **Retention and Success by Day or Evening**

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	Day	58	50	<b>86%</b>	52	<b>90%</b>
	Evening	441	380	<b>86%</b>	390	<b>88%</b>
2010/2011	Day	49	40	<b>82%</b>	42	<b>86%</b>
	Evening	411	322	<b>78%</b>	363	<b>88%</b>
2011/2012	Day	37	19	<b>51%</b>	22	<b>59%</b>
	Evening	377	291	<b>77%</b>	323	<b>86%</b>
2012/2013	Day	31	25	<b>81%</b>	25	<b>81%</b>
	Evening	341	287	<b>84%</b>	307	<b>90%</b>
2013/2014	Day	31	23	<b>74%</b>	24	<b>77%</b>
	Evening	440	368	<b>84%</b>	389	<b>88%</b>

**Retention and Success by Distance Ed Description**

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	Not Online	499	430	<b>86%</b>	442	<b>89%</b>
2010/2011	Not Online	460	362	<b>79%</b>	405	<b>88%</b>
2011/2012	Not Online	414	310	<b>75%</b>	345	<b>83%</b>
2012/2013	Not Online	372	312	<b>84%</b>	332	<b>89%</b>
2013/2014	Not Online	471	391	<b>83%</b>	413	<b>88%</b>
<b>Total</b>		2,216	1,805	<b>81%</b>	1,937	<b>87%</b>

**Retention and Success by Basic Skills Classification**

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	Non Basic SI	499	430	<b>86%</b>	442	<b>89%</b>
2010/2011	Non Basic SI	460	362	<b>79%</b>	405	<b>88%</b>
2011/2012	Non Basic SI	414	310	<b>75%</b>	345	<b>83%</b>
2012/2013	Non Basic SI	372	312	<b>84%</b>	332	<b>89%</b>
2013/2014	Non Basic SI	471	391	<b>83%</b>	413	<b>88%</b>
<b>Total</b>		2,216	1,805	<b>81%</b>	1,937	<b>87%</b>

**Retention and Success CTE**

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	CTE	499	430	<b>86%</b>	442	<b>89%</b>
2010/2011	CTE	460	362	<b>79%</b>	405	<b>88%</b>
2011/2012	CTE	414	310	<b>75%</b>	345	<b>83%</b>
2012/2013	CTE	372	312	<b>84%</b>	332	<b>89%</b>
2013/2014	CTE	471	391	<b>83%</b>	413	<b>88%</b>
<b>Total</b>		2,216	1,805	<b>81%</b>	1,937	<b>87%</b>



## Retention and Success Transfer Level Courses

		<b>Headcount</b>	<b>Success Count</b>	<b>Success Rate</b>	<b>Retention Count</b>	<b>Retention Rate</b>
2009/2010	Not Transferable	130	121	<b>93%</b>	124	<b>95%</b>
	Transferable	369	309	<b>84%</b>	318	<b>86%</b>
2010/2011	Not Transferable	107	87	<b>81%</b>	100	<b>93%</b>
	Transferable	353	275	<b>78%</b>	305	<b>86%</b>
2011/2012	Not Transferable	96	77	<b>80%</b>	87	<b>91%</b>
	Transferable	318	233	<b>73%</b>	258	<b>81%</b>
2012/2013	Transferable	372	312	<b>84%</b>	332	<b>89%</b>
2013/2014	Transferable	471	391	<b>83%</b>	413	<b>88%</b>
<b>Total</b>		2,216	1,805	<b>81%</b>	1,937	<b>87%</b>

## Grade Distribution (Overall)

	<b><u>A</u></b>	<b><u>B</u></b>	<b><u>C</u></b>	D	F	Other	<b><u>W</u></b>
Fall 2009	115	52	19	2	5	1	28
Fall 2010	104	43	11	8	11		43
Fall 2011	90	33	13	15	5		46
Fall 2012	100	52	16	8	5	2	13
Fall 2013	102	57	15	6	5	3	34
Spring 2010	172	59	13	4	1	5	23
Spring 2011	140	52	12	4	20		12
Spring 2012	136	29	9	3	11	1	23
Spring 2013	101	33	10	3	2		27
Spring 2014	152	57	8	2	4	3	23
<b>Total</b>	1212	467	126	55	69	15	272

Retention and Success by Course

				<b>Headcount</b>	<b>Success</b>	<b>Success Rate</b>	<b>Retention</b>	<b>Retention Rate</b>
Fall 2009	HMSV	100	Introduction to Human Service:	21	17	<b>81%</b>	17	<b>81%</b>
		115	Intro. to Case Management	34	27	<b>79%</b>	27	<b>79%</b>
		120	Public Assistance/Benefits Prg	42	32	<b>76%</b>	33	<b>79%</b>
		262	Intro to Family Support: BRP	48	43	<b>90%</b>	45	<b>94%</b>
		265	Family Dev Portfolio, Part I	65	59	<b>91%</b>	61	<b>94%</b>
		672	Cooperative Educ: Internship	11	8	<b>73%</b>	10	<b>91%</b>
		695	Independent Study	1				
Fall 2010	HMSV	100	Introduction to Human Service:	33	22	<b>67%</b>	29	<b>88%</b>
		115	Intro. to Case Management	36	23	<b>64%</b>	23	<b>64%</b>
		120	Public Assistance/Benefits Prg	43	35	<b>81%</b>	35	<b>81%</b>
		262	Intro to Family Support: BRP	34	26	<b>76%</b>	29	<b>85%</b>
		265	Family Dev Portfolio, Part I	61	46	<b>75%</b>	55	<b>90%</b>
		672	Cooperative Educ: Internship	13	6	<b>46%</b>	6	<b>46%</b>
Fall 2011	HMSV	100	Introduction to Human Service:	23	16	<b>70%</b>	16	<b>70%</b>
		115	Intro. to Case Management	30	27	<b>90%</b>	27	<b>90%</b>
		120	Public Assistance/Benefits Prg	29	15	<b>52%</b>	15	<b>52%</b>
		262	Intro to Family Support: BRP	22	9	<b>41%</b>	18	<b>82%</b>
			Intro to Family Support:BRP	19	19	<b>100%</b>	19	<b>100%</b>
		265	Family Dev Portfolio, Part I	27	11	<b>41%</b>	19	<b>70%</b>
			Family Dev. Portfolio, Part I	30	28	<b>93%</b>	30	<b>100%</b>
Fall 2012	HMSV	672	Cooperative Educ: Internship	22	11	<b>50%</b>	12	<b>55%</b>
		100	Introduction to Human Service:	33	27	<b>82%</b>	31	<b>94%</b>
		115	Intro. to Case Management	35	26	<b>74%</b>	28	<b>80%</b>
		120	Public Assistance/Benefits Prg	31	31	<b>100%</b>	31	<b>100%</b>
		262	Intro to Family Support: BRP	41	35	<b>85%</b>	39	<b>95%</b>
		265	Family Dev Portfolio, Part I	22	16	<b>73%</b>	21	<b>95%</b>
			Family Dev. Portfolio, Part I	23	23	<b>100%</b>	23	<b>100%</b>
Fall 2013	HMSV	672	Cooperative Educ: Internship	11	10	<b>91%</b>	10	<b>91%</b>
		100	Introduction to Human Service:	25	18	<b>72%</b>	23	<b>92%</b>
		115	Intro. to Case Management	36	32	<b>89%</b>	32	<b>89%</b>
		120	Public Assistance/Benefits Prg	39	29	<b>74%</b>	29	<b>74%</b>
		262	Intro to Family Support: BRP	57	47	<b>82%</b>	52	<b>91%</b>
		265	Family Dev Portfolio, Part I	21	14	<b>67%</b>	17	<b>81%</b>



		<b>Headcount</b>	<b>Success</b>	<b>Success Rate</b>	<b>Retention</b>	<b>Retention Rate</b>
264	El Ciclo de Vida de la Familia	19	18	<b>95%</b>	19	<b>100%</b>
	The Life Cycle of the Family	24	20	<b>83%</b>	21	<b>88%</b>
266	Family Dev. Portfolio, Part II	43	37	<b>86%</b>	38	<b>88%</b>
672	Cooperative Ed.: Internship	11	4	<b>36%</b>	5	<b>45%</b>
	Ed Coop: Servicio de Practicas	21	20	<b>95%</b>	21	<b>100%</b>

